

Developing a Performance Management System

with George Pickering

Friday 19th February 2010, 219 St John Street, London, EC1V 4LY

Introduction

Performance management is the ongoing communication between managers and their staff to achieve mutually agreed objectives.

Session Outline

This participative workshop will help you to understand the basic principles of performance management and devise a performance management system that is relevant to your own context. You will also review the different ways of communicating effectively with employees, evaluate your own and staff performance, conduct effective performance reviews/ appraisals, set compelling goals and performance standards and explore ways of dealing with poor performance.

Timetable	
Registration	10.00
Start Time	10.30
Approximate End Time	16.30/17.00
<i>Lunch and refreshments provided</i>	

Trainer Profile

George Pickering is a well-known educational coach, trainer and consultant. In addition to being the lead tutor on the English UK DELTM course, George is also a tutor on the International Diploma in Language Teaching Management (IDLTM) run in Barcelona. He is an inspector of language schools for the Accreditation UK scheme and is also the director of Bell's Teacher Campus at Homerton College, Cambridge. George coordinates the IATEFL ELT Management SIG. He holds a PGCE, an MA in Second Language Learning and Teaching and diplomas in management, coaching and counseling.

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